



DOCTOUR

PREMIUM

PREMIUM  
**TRAVELERS CLUB**

Your health passport anywhere, anytime

**BUSINESS OR PLEASURE  
WE GOT YOU COVERED**

 **Doctour**  
A Doctor always at hand



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# INTERNATIONAL TRAVELER HEALTH MEMBERSHIP

Premium

## Coverage of Medical Services & Assurances\*

### A. Remote Medical Services\*\*

| # | Service / Assistance                                     | Coverage |
|---|----------------------------------------------------------|----------|
| 1 | Telephone medical guidance                               | Included |
| 2 | Multilanguage Online medical consultation (telemedicine) | Included |

### B. Travelers Medical Assistance\*\*\*

| #  | Service / Assistance                                          | Coverage                                 |
|----|---------------------------------------------------------------|------------------------------------------|
| 3  | Global maximum amount                                         | \$ 60,000 USD                            |
| 4  | Doctor's home visit (General physician)                       | Included                                 |
| 5  | Medical assistance in case of accident                        | \$ 60,000 USD                            |
| 6  | Medical assistance for COVID-19*                              | \$ 50,000 USD                            |
| 7  | Medical assistance in case of non pre-existing disease        | \$ 60,000 USD                            |
| 8  | First medical attention for pre-existing and chronic diseases | \$ 300 USD                               |
| 9  | Hotel for medical quarantine in case of COVID-19              | \$ 1,000 USD                             |
| 10 | Attention by specialists                                      | Included                                 |
| 11 | Medications in outpatient care                                | \$ 1,000 USD                             |
| 12 | Medications in hospital care                                  | Included                                 |
| 13 | Emergency odontology                                          | \$ 500 USD                               |
| 14 | Expense reimbursement for delayed or canceled flight          | \$ 300 USD                               |
| 15 | Accidents in sports practice                                  | \$ 10,000 USD                            |
| 16 | Disease during pregnancy state                                | \$10,000 USD<br>(Included until week 26) |
| 17 | Medical Transfers                                             | Included                                 |

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## B. Travelers Medical Assistance\*\*\*

| #  | Service / Assistance                                               | Coverage                       |
|----|--------------------------------------------------------------------|--------------------------------|
| 18 | Air Ambulance                                                      | Included                       |
| 19 | Accompaniment of minors and adults                                 | TKT Economy                    |
| 20 | Transfer of a relative due to hospitalization                      | TKT Economy                    |
| 21 | Family stay for hospitalization / daily limit                      | \$ 80 USD up to 7 days         |
| 22 | Family stay for hospitalization / Total limit                      | \$ 560 USD                     |
| 23 | Fare difference for delayed or early return trip                   | Only TKT penalty               |
| 24 | Temporary passport expenses                                        | \$ 50 USD                      |
| 25 | Hotel expenses for forced rest after hospitalization / daily limit | \$ 180 USD                     |
| 26 | Hotel expenses for forced rest after hospitalization / total limit | \$ 900 USD                     |
| 27 | Assistance in case of theft or loss of documents                   | Included                       |
| 28 | Early return due to serious loss at home                           | TKT Economy                    |
| 29 | Repatriation or funeral transfers                                  | Included                       |
| 30 | Luggage location                                                   | Included                       |
| 31 | Transfer of funds for legal bail                                   | \$ 8,000 USD                   |
| 32 | Legal assistance for traffic accident                              | \$ 8,000 USD                   |
| 33 | Legal assistance to for claims due to accidents                    | Included                       |
| 34 | Compensation for delay in luggage delivery (more than 8 hours)     | \$ 50 USD (Maximum \$ 200 USD) |
| 35 | Compensation for delay in luggage delivery (more than 10 days)     | \$1,000 USD                    |
| 36 | General provisions for compensation / indemnification              | Complementary                  |
| 37 | Personal accident insurance (accidental death in public transport) | \$ 10,000 USD                  |
| 38 | Guarantee of cancellation any reason and trip interruption         | \$ 500.00 USD                  |

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## B. Travelers Medical Assistance\*\*\*

| #  | Service / Assistance                       | Coverage     |
|----|--------------------------------------------|--------------|
| 39 | Concierge service                          | Included     |
| 40 | Lost luggage compensation                  | \$ 1,800 USD |
| 41 | Executive transfer                         | TKT Economy  |
| 42 | Return trip due to the death of a relative | TKT Economy  |
| 43 | Fitness by video call                      | Included     |
| 44 | Ambulance dispatch                         | Included     |
| 45 | Medical screening                          | Included     |
| 46 | Multi-cause trip cancellation guarantee    | \$ 2,000 USD |
| 47 | Transmission of urgent messages            | Included     |
| 48 | Consultation line                          | Included     |

\* Limitations and exclusions by age: limit 75 years / over 75 years 50% surcharge.

\*\* Services managed and performed through the platform and/or the 800 DOCTOUR toll free number from any landline in Mexico.

\*\*\* Assistance and services managed by DocTour and performed by DocTour and/or the business partner with which it has a contract to provide such assistance.

\*\*\*\* Services subject to availability in the location where the traveler is located.

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## C. Discounts on On-Site Medical Services \*\*\*\*

| #  | Service / Assistance                              | Discount |
|----|---------------------------------------------------|----------|
| 49 | On-site Doctor - To perform medical procedures    | 50%      |
| 50 | On-site Nurse - 8 hour shift                      | 50%      |
| 51 | On-site Nurse - To perform medical procedures     | 50%      |
| 52 | On-Site medical procedure - Medication injections | 50%      |
| 53 | On-Site medical procedure - Nebulization          | 50%      |
| 54 | On-Site medical procedure - Ear Cleansing         | 50%      |
| 55 | On-Site medical procedure - Wound Cleansing       | 50%      |
| 56 | On-Site medical procedure - IV Solutions          | 30%      |
| 57 | On-Site medical procedure - Small Wound Sutures   | 30%      |
| 58 | PCR Covid-19 Test                                 | 15%      |
| 59 | Antigen Covid-19 Test                             | 15%      |

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